

Provider Education

What is provider education?

Gambler's Help staff provide information sessions to health and welfare workers likely to encounter individuals and families experiencing gambling related impacts. The range of relevant professionals may include GPs, primary health and allied health providers (both in public health and private practice) and professionals in the community welfare and justice systems.

What is the aim of provider education?

The provider education program is intended to increase the awareness and skills of professionals to identify and provide appropriate responses to people experiencing gambling related harm when they present to their services.

What information does provider education provide?

- Awareness of problem gambling and why it is an issue in the community
- Co-morbidities with problem gambling
- Introduction of screening practices
- Recognition and early intervention with non-specialist problem gambling settings
- Brief problem gambling interventions
- Development and implementation of referral and other service co-ordination protocols

How are provider education sessions delivered?

Sessions are typically delivered on-site at Community Health and run for two hours. However, the timing and content of the sessions can be tailored to the needs of the agency and staff and can be held on-site if required. Please note that due to the demand for these sessions there may be a waiting period for delivery.

How do I book a session for my agency?

To book a session please contact the Gambler's Help team on (03) 5823 3200.